

# IT Maintenance & Support - FIT

## COURSE CONTENT

Operating Systems	5N2928
Networking Essentials	5N2929
Computer Systems Hardware	5N0548
Maths for Information Technology	5N18396
Communications	5N0690
Work Experience	5N1356
Virtualisation Support	5N2434
Programming & Design Principles	5N2927

Students will also be given the opportunity to complete the VCA6-DCV Exam

## INTRODUCTION

Advances in computer technology continue to provide job opportunities for IT technicians skilled in the installation, repair and maintenance of IT equipment. This full time course is designed to provide the learner with a solid foundation in the fundamentals of PC systems including assembly, repair, software installation and IT technical support. This course is specifically aimed at those who are currently unemployed, seeking to retrain in order to re-enter the workforce. Students participate in

- Site visits
- Ongoing mentoring by FIT personnel
- Skillsport online learning
- FIT employment supports – CV workshops, interview skills, mock interviews.

## ENTRY REQUIREMENTS

Long term unemployed with no previous educational qualification higher than FETAC/QQI Level 4; applicants should be aged 21 and over and in receipt of social welfare payment. Applications through FIT at (021) 2428755, [www.fit.ie](http://www.fit.ie) or contact your Local Employment Network (LES). Application can also be made directly to the college, through the college website.

## CERTIFICATION

QQI Level 5 Certificate in Computer Systems and Networks 5M0536

## WORK PLACEMENT/EXPERIENCE

Students will undertake a block work placement of 2 weeks in a variety of settings e.g. technical support and IT repairs. Students are encouraged to find their own work experience and will be supported by FIT in this effort.

## EDUCATION PROGRESSION OPPORTUNITIES

CCOC QQI Level 6 Advanced Certificate in Software Development 6M0691

Great progression opportunities to UCC and other Higher Education colleges. Special arrangements in place with CIT (CCPS), Tralee IT and Waterford IT for preferential entry for College of Commerce students. Up to 390 CAO points for any Institute of Technology can be attained by successful completion of this course.

## CAREER OPPORTUNITIES

The dual nature of this course (hardware and software), opens many employment opportunities for students. Graduates are well placed to take up positions in IT repair outlets, and in the IT departments of many organisations. Graduates can also apply for internship programmes. All students can access the Jobs Advice Hub (see pg. 85). Graduates can subscribe to 'CCOC college jobs register' and CCOC LinkedIn alumni for up to date vacancies and networking.

## COURSE SPECIFIC CONTACT DETAILS

For further information email:  
**[FITcourses@ccoc.ie](mailto:FITcourses@ccoc.ie)**  
**(021) 4223836**

Course fees outlined on  
**[www.corkcollegeofcommerce.ie](http://www.corkcollegeofcommerce.ie)**